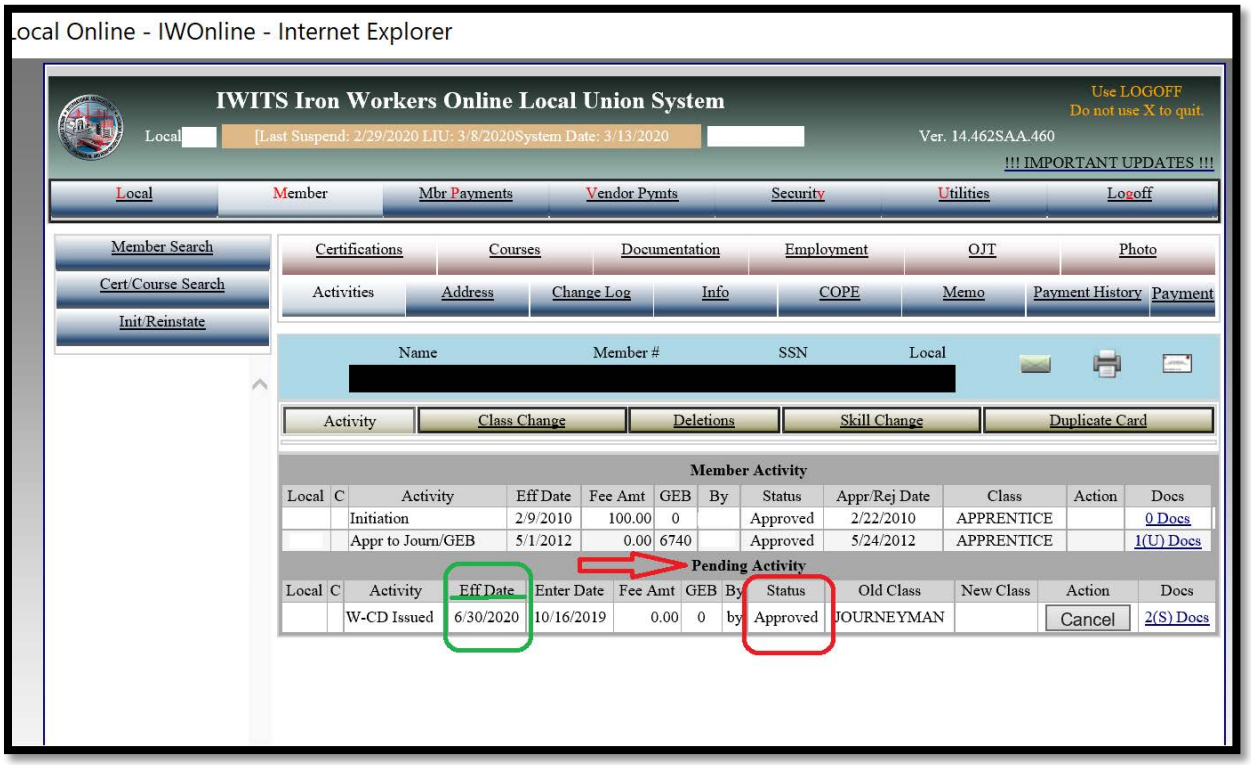
Activity is pending but also marked as approved.

When you find an activity on a member record or in your pending activity list that is also showing as approved (but the member record has not changed); this means the activity was approved today (see image below). The activity is approved today and so is marked as approved. It is still also showing as pending because the effects of the activity have not yet been processed. The following morning the effects of the activity will take affect as the previous day's daily processes were processed overnight.



In other cases the activity will be approved but remain pending for a period of time. This is because the effects can not take place until the effective date of the pending activity has been met. In the image above you can see that the effective date of the activity has not yet occurred (6/30/2020) as the current date is 3/12/2020.

In rare instances, the activity is approved but didn't update on the member record. In these cases, please contact the IT Help Desk by sending an email to: ithelpdesk@iwintl.org.